



METRO SERVICE CENTER
 ATTN: REPAIRS DEPT.
 10615 SANDEN DRIVE
 DALLAS, TEXAS 75238
 1-800-842-8621

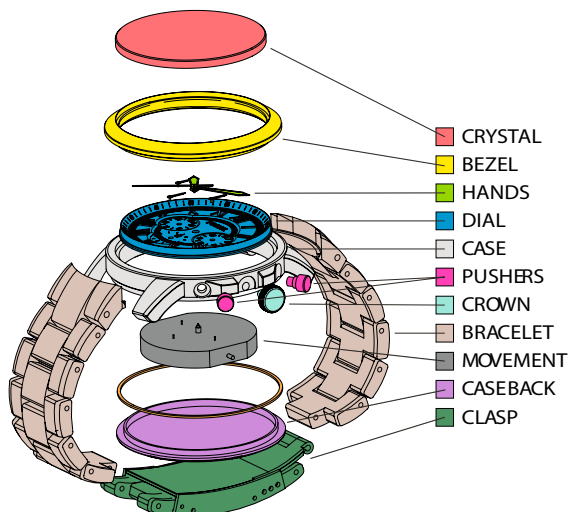
service@metroservicecenter.com
 NOTIFICATION #
 (If applicable)

Metro Service Center is the authorized service center for the following timepieces:
adidas, Armani Exchange, Chaps, Diesel, DKNY, Fossil, Relic, Skagen, and Skechers
 To obtain service on your timepiece complete the attached form and follow the instructions below.

SHIPPING CHECKLIST and REPAIR INSTRUCTIONS:

- Include completed repair form (please include **one** form per timepiece and keep a copy for your records).
- Include timepiece for repair. If part of a set, please send complete set.
- Include copy of proof of purchase or the completed warranty card for all warranty repairs. Failure to include proof of purchase or warranty card will result in non-warranty repair costs.
- Please enclose full payment for repair by credit card, check or money order. Check or money order must be made payable to: **Metro Service Center**.
- We suggest you send your timepiece by insured, traceable means and properly packaged to protect against damage during transit. Please be aware that Metro Service Center is not responsible for any impact / shipping damage or lost items that may occur during transit.
- Return shipping is waived in California for repairs covered by the warranty.
- Please **do not** send the product in the original packaging as the packaging will not be returned with the item.
- Watches are shipped back via USPS.
- If the watch proves to be defective in material or workmanship under normal use, it will be repaired or replaced free of charge at the discretion of Metro Service Center.
- Please note all warranty services will incur a shipping and handling fee of \$8.50.
- For questions please contact our Customer Care representatives at **1-800-842-8621** or via email at **service@metroservicecenter.com**.

**PLEASE ALLOW 2-4 WEEKS, FROM DATE WE RECEIVE PACKAGE,
 FOR COMPLETION OF REPAIRS AND SHIPPING TIME BACK.**



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WATCH REPAIR FORM

Include this form with your timepiece when sending it in for repairs.

Please include one form per timepiece.

Watches are returned via USPS

NOTIFICATION #
(If applicable)

CUSTOMER INFORMATION: (PLEASE PRINT CLEARLY)

NAME DATE
ADDRESS APT/SUITE #
CITY STATE ZIP
DAYTIME PHONE HOME PHONE
EMAIL

REPAIR INFORMATION:

IS THE TIMEPIECE RUNNING?: YES NO IS THE TIMEPIECE ENGRAVED?: YES NO
STYLE # FROM CASEBACK: SERIAL # FROM CASEBACK:

PLEASE FULLY DESCRIBE PROBLEM HERE:
.....
.....

BRANDS SERVICED & WARRANTY PERIOD:

Please Select Your Brand:

ADIDAS ORIGINALS/PERFORMANCE - 2 YEARS ARMANI EXCHANGE - 2 YEARS CHAPS - 2 YEARS DIESEL - 2 YEARS
 DKNY - 2 YEARS FOSSIL - 11 YEARS RELIC - 12 YEARS SKAGEN - LIFETIME SKECHERS - 2 YEARS

WARRANTY REPAIRS

Warranty parts include the movement, dial, and hands. A proof of purchase from an authorized retailer is required for all warranty repairs. All warranty services will incur a shipping and handling fee of \$8.50.
Return shipping is waived in California for repairs covered by the warranty.

Please Check Repairs Needed:

Movement Dial Hands **\$8.50**

NON-WARRANTY REPAIRS

Prices include parts, return shipping of \$8.50 and labor charge of \$11.00. See flat rate pricing below.

Please Check Repairs Needed:

Non-Ceramic Material

Band Replaced Battery Replaced Bezel/Case Replaced Crown Replaced Crystal Replaced **\$45.00**

Ceramic

Band Replaced Battery Replaced Bezel/Case Replaced Crown Replaced Crystal Replaced **\$85.00**

Battery Replacement Only:

Battery Replacement **\$18.50**

PAYMENT METHOD

CREDIT CARD CHECK (Payable to Metro Service Center) MONEY ORDER

IF CREDIT CARD, SELECT:

MASTERCARD VISA DISCOVER AMERICAN EXPRESS

CREDIT CARD #:

SIGNATURE REQUIRED FOR CREDIT CARD PAYMENTS

EXPIRATION DATE:

IF YOU HAVE ANY QUESTIONS REGARDING YOUR TIMEPIECE, PLEASE CONTACT OUR CUSTOMER CARE AT 1-800-842-8621.
PLEASE INCLUDE PAYMENT WITH YOUR REPAIR. DO NOT SEND CASH. PLEASE PROVIDE PAYMENT IN US DOLLARS ONLY.
CHARGES LISTED ARE ONLY FOR CUSTOMERS IN THE USA.

INTERNAL USE ONLY:

SHIPPED FROM STORE#: _____ SELECT IF APPLICABLE: SD